

# Global eTraining Implementation

As a trusted training partner, Global eTraining drives engagement and success beyond implementation through dedicated **Customer Success Managers (CSM)**. Your CSM is important to strong use of training and will be pleased to collaborate with you to:

- Host the proven **GeT Ready, GeT Set, Go!** Implementation planning session with key stakeholders to ensure alignment, define success measurement criteria and create communication and engagement plans.
- Provide monthly metrics and internal marketing to drive learner adoption/engagement.
- Offer special engagement incentives and contests.
- Hold quarterly executive review meetings with all stakeholders to drive engagement.

## Critical Factors for Successful eTraining Implementation

### GeT supports you by:

- Helping you understand and describe your desired ROI
- Helping you set objectives
- Develop your vocabulary of success

### GeT supports you by:

- Helping you run training like a business
- Supporting you in running engagement like a project
- Integrate with your BIM Strategy
- Develop a plan
- Deploying resources

### GeT supports you by:

- Determining your learning culture and developing a specific plan for engaging all learners
- Helping you develop ideas for maintaining engagement

### GeT supports you by:

- Involving executives and leadership in learning
- Preparing regional and business unit managers to lead training
- Driving the process



### GeT supports you by:

- Developing Custom LMS reports
- Monitoring engagement and results
- Measuring success Reporting on ROI

### GeT supports you by:

- Identifying all learning in your current blend
- Designing a new blend including GeT online training
- Combining and blending learning to create synergies

### GeT supports you by:

- Creating consistency
- Identifying communication channels
- Helping you establish accountability
- Developing messaging
- Maintaining engagement

